# Feature Name View sold tickets

## Feature Process Flow / Use Case Model

## Use Case(s)

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| **Use Case ID:** | 1.2.21 | | | |
| **Use Case Name:** | View Sold Tickets | | | |
| **Created By:** | Ramesh Adhikari | | **Last Updated By:** | Matthew Hill |
| **Date Created:** | 2018-09-11 | | **Last Revision Date:** | 2018-11-02 |
| **Actors:** | | Manager | | |
| **Description:** | | Restaurant Manager wishes to view sold tickets | | |
| **Trigger:** | | Restaurant Manager views the sold tickets from records | | |
| **Preconditions:** | | 1. A view sold tickets menu exists in the system 2. the Assumptions are true. | | |
| **Postconditions:** | | 1. A view sold tickets menu will be displayed | | |
| **Normal Flow:** | | 1. The Manager selects View Sold tickets 2. The System responds by showing the list of sold tickets 3. The Manager views the sold tickets from the record 4. The Manager selects a ticket to display details 5. The System displays details of specified ticket 6. The Manager logs out | | |
| **Alternative Flows:** | | 2a) If there are currently no sold tickets in the system   1. The System alerts the Manager that no sold tickets are currently in the system 2. Use Case resumes on step 1 of Normal Flow | | |
| **Exceptions:** | | 2a) If the database query fails   1. The System alerts the Manager and prompts them to try again 2. Use Case resumes on step 1 of Normal Flow | | |
| **Includes:** | | N/A | | |
| **Frequency of Use:** | | On demand | | |
| **Special Requirements:** | | N/A | | |
| **Assumptions:** | | The User is a Manager of the Restaurant  The User is logged in and has proper privileges. | | |
| **Notes and Issues:** | | N/A | | |